

Technical questions

Does my web browser have to accept cookies?

Yes, please activate the "Accept cookies" function in your browser options. For exact instructions please consult the "Help function" of your browser (usually by pressing F1).

Whenever I want to open the Benteler applications page, I get an error message saying that I need JAVA Script.

In order to display the application forms correctly, your browser must be able to display Java Script. Please consult the "Help function" of your browser (usually by pressing F1).

I use a popup blocker and now the page is not displayed correctly. What can I do?

Please deactivate all popup blockers, since our system opens some requests for information in separate windows. Without these windows, you cannot enter a complete application.

After a successful login I receive e-mails from Benteler that are supposed to contain a link, but I cannot see the link.

E-mails generated by the Benteler application system may contain so-called "e-links", which allow you to provide missing information in your application. In order to use this e-link function you must enable HTML e-mails in your e-mail program or temporarily switch to HTML view. Please consult the help function of your e-mail program or the FAQs of your e-mail provider.

I like to upload attachments with my application. I received an error message "DE-ASP 500 Error".

Please note that the maximum file size is limited to 2 MB per each attachment. If an attachment file size is more than 2 MB an error message can occur. We recommend that you check the file size of your attachments beforehand.

What browser types and operating systems are supported?

OS	IE 6.0	IE 7.0	AOL 7.0	AOL 8.0	Firefox 1.5	Firefox 2.0	Safari 2.0
Windows NT	Yes	Yes	Yes	Yes	Yes	Yes	N/A
Windows 2000	Yes	Yes	Yes	Yes	Yes	Yes	N/A
Windows XP	Yes	Yes	Yes	Yes	Yes	Yes	N/A
Windows Vista	No	Yes	Yes	Yes	No	Yes	N/A
Mac OSX 10.4.4	No	No	No	No	Yes	Yes	Yes